NAPLAN — Delivering

Platform guide 24: Unlock a test attempt

During a test session, the **test administrator (TA)** may be required to unlock a test attempt.

A test attempt can become locked when a student logs into the NAP locked-down browser more than once to complete a test attempt, either on the same device or on a different device. For example:

- the student has experienced a technical issue
- a student who has been postponed is joining a new test session.

The appearance of the 🔒 icon on the TA dashboard indicates that a test attempt has been locked (the NAP locked-down browser will also display a message).

The TA must determine if it is appropriate to unlock and allow the student to access their test attempt.

1. Select 🔒 icon.

2. Select **Accept**.

The principal or NAPLAN coordinator can also perform this task if necessary.

More information

If you would like more information, please visit the QCAA website at www.qcaa.qld.edu.au and search for 'NAPLAN'. Alternatively, phone 1300 214 452 or email naplan@qcaa.qld.edu.au.